Volkswagen Multivan eHYBRID
as of 2021

Note: The illustration shows the maximum possible range of equipment.
1. Identification / recognition

The electric motor is silent. The indicator of the instrument cluster (power meter) indicates whether the electric drive is switched “OFF” or “READY” for operation.

- Logo
- Charging connection
- Orange cable

Logo can be deselected

2. Immobilisation / stabilisation / lifting

Immobilize the vehicle

Apply the parking brake.

Lifting points

Suitable lifting points
High voltage battery

Turn off the ignition (Powermeter “OFF”)

Press the START-STOP button in the center console or remove the ignition key.

Instead of a radio key, it is also possible to use a key card or smartphone app.

3. Disable direct hazards / safety regulations

Deactivate the high-voltage system

Option 1: From the engine compartment
Option 2: Fuse in passenger compartment

Left-hand drive: Right-hand drive:

Do not touch, cut or open high-voltage components and high-voltage batteries!
Wear appropriate protective equipment!

In the event of an accident in which the airbags are deployed, the high-voltage system will be automatically deactivated. The high-voltage system is de-energised approx. 20 seconds after deactivation.

Disconnect the 12-volt battery:

In the footwell in front of the driver's seat
- Move the driver's seat back
- Locate the earth connection
- Disconnect the earth connection (-)

Separate from charging station (emergency release)

1. Open the front hood.
2. Locate the loop on the left side of the vehicle.
3. Pull the loop.

4. Access to the occupants

Glass types:
1. Composite safety glass
2. Single-layer safety glass
3. Optionally composite safety glass

In the event of an accident in which the airbag is deployed, electrically operated doors and flaps are automatically unlocked.

5. Stored energy / liquids / gases / solids

400 V

50 l
6. In case of fire

There is a risk of a thermal reaction in the high-voltage battery if coolant escapes from the battery cooling system. Monitor the temperature of the high-voltage battery.

7. In case of submersion

Lithium-ion batteries can self-ignite spontaneously or after a delay in the event of damage or incorrect use, and can re-ignite after a fire has been suppressed. Wear suitable safety equipment.

After recovering the vehicle from the water, deactivate the high-voltage system (see Section 3) and allow the water to drain off. Wear suitable safety equipment.

8. Towing / transportation / storage

Lithium-ion batteries can self-ignite, or re-ignite after a fire has been extinguished.

If the vehicle has been involved in an accident or if the HV battery is damaged or unstable: Deactivate the high-voltage system (see Section 3). Park the vehicle at a safe distance, at least 5 m, from buildings and other vehicles (quarantine area).

Do not tow a vehicle that has been involved in an accident on its drive axles.

9. Important additional information

10. Explanation of pictograms used

- Flammable
- Explosive
- Corrosive
- Hazards to the human health
- Environmental hazard
- Petrol Hybrid Electric vehicle
- Petrol vehicle
- High voltage warning
- Caution, danger
- Use lots of water to extinguish the fire
- Lithium-ion battery
- Dangerous voltage
- Remove smart key
- Use thermal infrared camera